

St Margarets Hospice Care Santa Abseil 2026

Terms and Conditions

By registering for The Santa Abseil at Cheddar Gorge ("the Event"), organised by St Margaret's Somerset Hospice ("the Organiser"), you agree to the following Terms & Conditions:

1. Registration

- 1.1 All participants must complete the online registration form and pay the £25 registration fee.
- 1.2 Registration is only confirmed once payment has been received.
- 1.3 The registration fee is non-refundable and non-transferable.
- 1.4 No amendments, cancellations or transfers to bookings can be made after midnight on Wednesday 2 December 2026.
- 1.5 Registration closes at midnight on Wednesday 2 December 2026, or earlier if the Event reaches capacity.
- 1.6 The registration fee contributes towards the costs of staging the Event.

2. Registration Fee and Fundraising Commitment

- 2.1 The registration fee is £25 per participant.
- 2.2 Participants agree to raise a minimum of £125 in sponsorship in aid of St Margaret's Hospice.
- 2.3 The minimum sponsorship amount of £125 must be received by St Margaret's Hospice before or on the day of the Event, unless otherwise agreed by the Organiser.
- 2.4 Participants who have not raised the minimum sponsorship amount of £125 may be refused permission to take part in the Event at the discretion of the Organiser.
- 2.5 Where a participant is unable to take part because they have not met the minimum sponsorship requirement, the £25 registration fee will not be refunded or transferred.
- 2.6 All sponsorship monies and donations collected in connection with the Event must be paid to St Margaret's Hospice in full.

3. Age Requirements

- 3.1 Participants must be at least 12 years old on the day of the Event.
- 3.2 Participants under the age of 18 must be accompanied by a participating parent, guardian or responsible adult who is registered and booked onto the same abseil wave.

4. Accessibility

- 4.1 Due to the nature of the location and activity, the Event is not suitable for wheelchairs or pushchairs.
- 4.2 If you have any accessibility requirements, please contact the Organiser before registering to discuss whether reasonable adjustments can be explored. Due to the nature of the activity, adjustments may not always be possible.

5. Health and Fitness

- 5.1 Participants are responsible for ensuring they are medically fit to take part in the Event.
- 5.2 If you have any concerns regarding your health or ability to participate, you should seek medical advice before registering.
- 5.3 The Organiser and the professional abseil provider reserve the right to refuse participation where they believe it would be unsafe to do so.

6. Weight and Safety Restrictions

6.1 Participants must comply with all safety requirements of the professional abseil provider.

6.2 The maximum participant weight is 18 stone (114kg).

6.3 Participants must not exceed 110cm (43 inches) around the waist and 65cm (25.5 inches) around the thigh for the safety harness to fit correctly.

6.4 If you have any questions regarding these requirements, please contact the Organiser at events@st-margarets Hospice.org.uk before registering.

7. Safety

7.1 All participants must attend the compulsory safety briefing delivered by the professional abseil provider before taking part.

7.2 Participants must follow all instructions given by instructors, event staff and volunteers at all times.

7.3 Participants must tie back long hair, remove jewellery and wear all required safety equipment.

7.4 Participants must wear suitable clothing for the weather conditions and sturdy, enclosed footwear. The professional abseil provider reserves the right to refuse participation if appropriate footwear or clothing is not worn.

7.5 No participant will be forced or pressured into completing the abseil.

8. Alcohol and Drugs

8.1 Participants must not take part whilst under the influence of alcohol or drugs.

8.2 The Organiser and professional instructors reserve the right to refuse participation where they believe this to be the case.

9. Santa Suit

9.1 Each registered participant will receive a Santa suit to wear during the Event and may keep it afterwards.

10. Transport and Spectators

10.1 Transport will be provided for participants between the registration area and the abseil site where applicable.

10.2 Friends and family may be required to make their own way to designated viewing areas.

10.3 For safety reasons, participants are asked to restrict supporters attending the Event to two people where possible.

11. Event Changes and Cancellation

11.1 The Event will proceed in most weather conditions. However, the Organiser and the professional abseil provider reserve the right to delay, postpone or cancel the Event if conditions are considered unsafe or due to circumstances beyond their reasonable control.

11.2 Where possible, an alternative event date will be arranged.

11.3 Registration fees, sponsorship and donations are non-refundable.

11.4 The Organiser shall not be responsible for any travel, accommodation or other costs incurred by participants as a result of any postponement, cancellation or alteration of the Event.

12. Participant Conduct

12.1 Participants must behave respectfully towards staff, volunteers, instructors, other participants and members of the public.

12.2 Any participant displaying abusive, threatening, antisocial or inappropriate behaviour may be asked to leave the Event immediately and will not be entitled to a refund.

13. Photography, Video and Social Media

13.1 Official photographers and videographers may be present throughout the Event.

13.2 By registering for the Event, participants acknowledge and agree that photographs and video footage taken during the Event may be used by St Margaret's Hospice for marketing, fundraising, social media, website content, press coverage and future event promotion.

13.3 We hope you'll share your photographs and videos from the Event on social media. By tagging or sharing content with St Margaret's Hospice, you grant permission for us to reshare and use this content across our communication channels and promotional materials.

14. Personal Property

14.1 Participants are responsible for their own belongings at all times.

14.2 The Organiser accepts no responsibility for the loss, theft or damage of personal property.

15. Liability

15.1 Participants take part in the Event entirely at their own risk.

15.2 St Margaret's Hospice works with qualified instructors and follows appropriate safety procedures to deliver the Event as safely as possible.

15.3 Nothing in these Terms & Conditions excludes or limits liability for death or personal injury caused by negligence, or any other liability which cannot legally be excluded or limited.

15.4 Subject to clause 15.3, St Margaret's Hospice shall not be liable for any loss, damage, injury, travel costs or other direct, indirect or consequential losses arising from participation in the Event.

16. Medical Treatment

16.1 Participants consent to receiving emergency first aid or medical treatment if required during the Event.

17. Data Protection

17.1 Personal information will be processed in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and St Margaret's Hospice's Privacy Policy.

17.2 Our Privacy Policy can be viewed at: <https://www.st-margarets-hospice.org.uk/privacy-notice-supporters>

18. Governing Law

18.1 These Terms & Conditions shall be governed by and construed in accordance with the laws of England and Wales.

18.2 If you are resident elsewhere, you will retain the benefit of any mandatory legal protections available to you under the laws of your country of residence.

19. Participant Declaration

By registering for The Santa Abseil at Cheddar Gorge, you confirm that:

- You have read and understood these Terms & Conditions.
- You understand that abseiling is an adventure activity involving inherent risks.
- You agree to follow all instructions given by the Organiser, event staff and professional instructors.
- You are medically fit to participate.
- You accept that the £25 registration fee is non-refundable and non-transferable.
- You agree to raise a minimum of £125 in sponsorship for St Margaret's Hospice and understand that failure to achieve this minimum may result in you being unable to take part in the Event, with no refund or transfer of your registration fee.
- You consent to the use of official photographs and video footage for promotional purposes.
- You understand and accept the risks associated with participation in the Event.

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