Charity Ball

1. We reserve the right to make changes to the event schedule, venue, or programming in the event of unforeseen circumstances.
2. If you are booking on behalf of others, ensure that terms and conditions are shared with all guests as you are agreeing to these terms and conditions on their behalf.
3. The ticket fee is non-refundable and non-transferable, it contributes to the cost of staging the event.
4. Entry will only be granted to those on the guest list.
5. If, for reasons out of our control, this event cannot go ahead it may be postponed or cancelled. Anyone who has purchased a ticket will be contacted as soon as this decision is made and notified of next steps.
6. It is the ticket holders'/ lead bookers responsibility to notify us of any dietary requirements or allergies and intolerances at the time of booking and to contact us if this changes in advance of the event.
7. If you have accessibility needs, you must contact us in advance so we can make necessary arrangements.
8. The event is a formal 'black tie' occasion; guests are expected to dress appropriately.
9. By booking this event, you are agreeing that any official photographs and videos taken can be used by St Margaret's Hospice Care for promotional purposes. If you would like to take part in this event but opt out of being in any official photographs, please contact us after booking.
10. We hope you'll share your photos and videos from the event with us on social media. By doing so you are agreeing we can share these and use for promotional purposes.
11. Note that the data consents and preferences you indicate on your registration will be applied to all team members you are registering.
12. Any personal data collected from you will be processed in accordance with our Privacy Policy which can be found here: https://www.st-margarets-hospice.org.uk/privacy-notice-supporters
13. Aggressive, discriminatory, or disrespectful behaviour towards staff, volunteers, or guests will not be tolerated. Any participants displaying any anti-social behaviour towards participants, volunteers, staff or members of the public will be asked to leave the event immediately.
14. All funds raised during the event, including through raffles, auctions, and donations, will go directly to St Margarets Hospice, in support of our hospice services.
15. Winning bidders of auction items are required to pay on the night unless otherwise arranged with event lead.
16. Guests attend the event at their own risk. St Margaret's Hospice is not liable for any loss, damage, or injury sustained at the event, except where required by law.
17. St Margaret's Hospice cannot accept responsibility for lost or stolen items; please take care of your personal belongings.
18. We will only use your personal data for the purpose of managing this event and contacting you with relevant information.

For any questions regarding the event or these Terms and Conditions, please contact: CharityBall@st-margarets-hospice.org.uk

St Margaret's Hospice Care

St Margaret's Somerset Hospice, Registered Charity No: 279473
St Margaret's Somerset Hospice is a Charitable Company Limited by Guarantee. Registered in England No.1471345.
Registered address: Heron Drive, Taunton, TA1 5HA

Registered with FUNDRAISING REGULATOR