

Fireworks Nights Terms and Conditions

1. All attendees must pay the relevant ticket fee.
2. Online registration for the Fireworks Night will close at midday on Wednesday 5 November.
3. Tickets may be available on the night, subject to availability. On-the-day ticket prices will be £12 for adults and £6 for children (under 3s go free)
4. Ticket fees are non-refundable and non-transferable. They help cover the cost of staging the event.
5. No refunds will be given if the event goes ahead but you are unable to attend for personal reasons (including illness, travel disruption, or change of plans).
6. We encourage all attendees to make an additional donation at ticket purchase as this helps us to raise more in support of St Margaret's Hospice Care. There is not a suggested donation amount.
7. If the event cannot go ahead due to circumstances beyond our control (e.g., extreme weather), it may be postponed or cancelled. Ticket holders will be contacted with updates and next steps.
8. By registering for this event, you agree that any official photographs or video footage taken may be used by St Margaret's Hospice Care for promotional purposes. If you prefer not to be included in promotional media, please notify us via email: events@st-margarets-hospice.org.uk after booking.
9. By sharing your photos or videos from the event on social media and tagging us, you give St Margaret's Hospice Care permission to re-share and use them for promotional purposes.
10. Please note that the data consents and preferences you indicate on your registration will be applied to all team members you are registering.
11. Parents and guardians are responsible for the safety and supervision of their children at all times. Please assess whether the event is appropriate for your child before booking.
12. St Margaret's Hospice Care has taken reasonable precautions to ensure safety at the event. However, all attendees participate at their own risk. St Margaret's Hospice Care, its staff, volunteers, and agents accept no liability for any loss, damage, or personal injury sustained during the event, except where caused by negligence. Liability cannot be accepted for any damage, injury or loss arising from the negligence of participants (whether through failure to observe the rules of the event or otherwise).
13. Children under the age of 16 must be accompanied by a responsible adult.
14. It is recommended that children under the age of 5 do not attend unless wearing suitable hearing protection such as ear defenders. These will not be provided by St Margaret's Hospice.
15. The event takes place on uneven ground, which may not be suitable for wheelchairs or pushchairs. We encourage attendees to consider their accessibility needs and make any necessary arrangements in advance.
16. This event takes place at night and includes loud fireworks. Please ensure that you and your group are comfortable with these conditions before attending.
17. Anyone with medical conditions (e.g., heart conditions, epilepsy, respiratory issues) that may be affected by fireworks or loud noise should consult a medical professional before attending.

18. Please wear appropriate clothing and footwear for an outdoor nighttime event. The site may be muddy or uneven, and temperatures will be cold.
19. No dogs are allowed within the main event area due to noise and crowd safety.
20. Anti-social or disruptive behaviour towards staff, volunteers, or the public will not be tolerated and will be asked to leave the event immediately without a refund.
21. Any personal data you provide will be processed in accordance with our Privacy Policy, available here: <https://www.st-margarets-hospice.org.uk/privacy-notice-supporters>
22. Flashing lights, loud sounds, and sudden explosions are part of the fireworks display. If you or your children are sensitive to these, please take necessary precautions or avoid the fireworks area.
23. Please keep a safe distance from the fireworks launch zone and follow all signage and stewards' instructions.
24. Sparklers are not permitted and will not be available for purchase at the event for safety reasons.
25. Attendees are responsible for their own belongings. St Margaret's Hospice Care is not liable for any lost, stolen, or damaged personal items.
26. First aid support will be available on site. In case of an emergency, alert a St Margarets volunteer or staff member immediately.
27. We are committed to making this event as inclusive as possible. If you have any specific access requirements or need support, please contact us in advance to discuss further.