

St Margaret's Hospice Care Fireworks Night 2026

Terms and Conditions

- 1.** All attendees must purchase a valid ticket to attend the event.
- 2.** Online ticket sales will close at midday on Wednesday 4 November 2026.
- 3.** Tickets may be available on the night, subject to availability. On-the-day ticket prices will be £12 for adults and £6 for children. Children under 3 years of age may attend free of charge.
- 4.** Tickets are non-refundable and non-transferable unless the event is cancelled by St Margaret's Hospice Care.
- 5.** If the event is postponed or cancelled due to circumstances beyond our control, including severe weather or safety concerns, ticket holders will be contacted with further information.
- 6.** Additional donations made at the time of booking are voluntary and support the work of St Margaret's Hospice Care.
- 7.** Children under the age of 16 must be accompanied by a responsible adult at all times.
- 8.** Parents and guardians remain responsible for the safety, supervision and behaviour of children in their care throughout the event.
- 9.** The event takes place outdoors and includes loud noises, flashing lights and fireworks effects. Attendees should consider whether the event is suitable for themselves and any children attending.
- 10.** It is recommended that children under the age of 5 wear suitable hearing protection, such as ear defenders.
- 11.** Anyone with a medical condition that may be affected by loud noise, flashing lights, smoke or crowded environments should seek appropriate medical advice before attending.
- 12.** Please wear suitable clothing and footwear for an outdoor event. Ground conditions may be uneven, wet or muddy.
- 13.** The event takes place on outdoor grassed areas and uneven terrain. Whilst reasonable adjustments will be made where practicable, attendees should consider their accessibility requirements and contact the Events Team in advance if support is required.
- 14.** Dogs are not permitted within the event site, except for registered assistance dogs.
- 15.** Sparklers, personal fireworks, sky lanterns, drones, laser devices, weapons, illegal substances and other hazardous items are strictly prohibited.
- 16.** Please remain outside all designated fireworks exclusion zones and follow all signage, barriers and steward instructions.
- 17.** Attendees must comply with instructions given by event staff, volunteers, stewards, traffic management personnel, security staff and emergency services representatives at all times.

- 18.** Anti-social, abusive, threatening or disruptive behaviour will not be tolerated. Anyone behaving in this manner may be removed from the event without refund.
- 19.** Alcohol purchased on site must be consumed responsibly. St Margaret's Hospice Care reserves the right to refuse service to any person appearing intoxicated.
- 20.** Attendees are responsible for their own belongings. St Margaret's Hospice Care accepts no responsibility for lost, stolen or damaged property.
- 21.** Lost property should be handed to a member of staff or volunteer. Any found property will be held at Event Control during the event. Whilst reasonable efforts will be made to reunite owners with lost property, St Margaret's Hospice Care cannot accept responsibility for lost, stolen or damaged items. Unclaimed items may be disposed of, recycled or donated after a reasonable period.
- 22.** First aid provision will be available on site. In an emergency, please notify a member of staff, volunteer or steward immediately.
- 23.** Official photography and filming will take place during the event. Images and footage may be used by St Margaret's Hospice Care for fundraising, marketing, promotional, reporting and social media purposes, both in print and online.
- 24.** If you do not wish to appear in event photography or filming, please notify the Events Team before the event by emailing events@st-margarets-hospice.org.uk or speak to a member of staff on arrival.
- 25.** By sharing photographs or videos from the event and tagging St Margaret's Hospice Care on social media, you grant permission for us to re-share your content for promotional purposes unless you advise otherwise.
- 26. Consent and Registration Information**

By purchasing tickets or registering attendees for this event, the person making the booking confirms that they have the authority to provide personal information on behalf of all individuals included within the booking and, where appropriate, have obtained the necessary consent from those individuals. The person making the booking is responsible for ensuring that all members of their party are aware of and agree to these Terms and Conditions.
- 27. Child Participation and Consent**

The parent, guardian or responsible adult accompanying a child confirms that they have parental responsibility or appropriate authority to bring the child to the event and to make decisions on their behalf during the event, including in relation to emergency medical treatment if required.
- 28.** In the interests of public safety, the fireworks display may be delayed, shortened or cancelled at the discretion of St Margaret's Hospice Care, Sonic Fireworks, Taunton Racecourse, emergency services or other relevant authorities. Any such decision will be final.

- 29.** The event will proceed in most weather conditions unless deemed unsafe to do so.
Attendees are responsible for bringing suitable clothing and equipment appropriate for prevailing weather conditions.
- 30.** The use of drones or unmanned aerial vehicles (UAVs) anywhere on or around the event site is strictly prohibited unless authorised in writing by St Margaret's Hospice Care and Taunton Racecourse.
- 31.** The following items are prohibited within the event site: fireworks, sparklers, sky lanterns, weapons, illegal substances, drones, laser devices and any item considered unsafe by event organisers. Prohibited items may be confiscated and attendees may be refused entry or asked to leave the event.
- 32.** St Margaret's Hospice Care reserves the right to conduct bag checks where deemed necessary for the safety and security of attendees, volunteers and staff.
- 33.** Visitors are not permitted to bring food or drinks onto the site. Food and refreshments will be available to purchase from authorised vendors within the event grounds. Exceptions may be made for medical, dietary, or infant feeding requirements.
- 34.** All attendees must comply with instructions given by event staff, volunteers, stewards, traffic management personnel, security personnel and emergency services representatives at all times. Failure to comply may result in removal from the event without refund.
- 35.** St Margaret's Hospice Care reserves the right to refuse admission or remove any individual whose behaviour is considered unsafe or detrimental to the enjoyment of others.
- 36.** St Margaret's Hospice Care shall not be liable for any delay, cancellation or alteration of the event arising from circumstances beyond its reasonable control, including severe weather, emergency service requirements, venue restrictions, public health incidents or other unforeseen events.
- 37.** Any personal data provided during registration will be processed in accordance with St Margaret's Hospice Care's Privacy Policy:
<https://www.st-margarets-hospice.org.uk/privacy-notice-supporters>
- 38.** By attending the event, you acknowledge that you have read, understood and agreed to these Terms and Conditions.