



**St Margaret's
Hospice Care**

Sunflower Centre Day Hospice

Information for patients and visitors



Welcome to the Sunflower Centre

We can provide specialist support and advice for patients with life-limiting illness or advanced progressive conditions. The service is for people who are well enough to live at home but need to access the specialist support that St Margaret's can offer in addition to that provided by their normal health and social care services.

What we can offer

The Sunflower Centre provides a holistic service, helping meet your physical, emotional and social needs. Our enabling approach helps build coping strategies, maximise independence and improve quality of life.

When you first visit the Sunflower Centre you will have the opportunity to meet with one of our team on an individual basis. We will work with you to form a plan and set realistic goals. Attendance depends on your individual needs and agreed plan.

The types of support provided may include:



The Sunflower Centre is a time limited service. On discharge, we will work with you to refer onto other St Margaret's services or external services if appropriate. You may wish to be accompanied by a family member, carer or friend when attending the Sunflower Centre, however the team are able to be flexible and ensure adjustments can be made to support your independent visit. Support for carers and family members is available from other St Margaret's services if required.

Useful Information



Venues

The Sunflower Centre Day Hospice service is located in both Hospice sites:

St Margaret's Hospice Taunton - Heron Drive, Taunton, TA1 5HA | **St Margaret's Hospice Yeovil -** Little Tarrat Lane, Yeovil, BA20 2HU



Opening Times

The **Taunton** and **Yeovil** Sunflower Centre Day Hospices are open Tuesdays, Wednesdays and Thursdays 10am – 2pm.



Access

There is disabled access to all areas.



Smoking

St Margaret's has a restricted patient smoking policy.



Parking

Available at the front of the Hospice, disabled parking is close to the main entrance.



Refreshments

Refreshments and lunch are provided.



Gardens

St Margaret's has beautiful gardens available for patients to enjoy during their time at the Sunflower Centre.



Transport

We encourage all patients attending the Sunflower Centre to organise their own transport where possible, however under certain circumstances, transport can be arranged.



Medication

Please bring in the medication you need for the day and your current prescription.

cont.

Feedback - we welcome your compliments and complaints

We are keen to develop and improve our services and welcome positive and negative feedback, including any concerns you may have. You can:

- Speak to any member of the team either in person or over the phone by calling our 24-hour adviceline on **01823 333822** or **01935 709480**
- Email us at **feedback@st-margarets-hospice.org.uk** or through our website

St Margaret's Hospice Care Taunton Hospice,

Heron Drive, Bishops Hull, Taunton, TA1 5HA

 01823 333822

St Margaret's Hospice Care Yeovil Hospice,

Little Tarrat Lane, Yeovil, BA20 2HU

 01935 709480

 CRC@st-margarets-hospice.org.uk

St Margaret's Hospice Care is committed to taking your privacy seriously and protecting your personal information. If you want to know more about how we use your data go on the 'privacy statement' on our website or ask for a copy of this information via info@st-margarets-hospice.org.uk

Please note all incoming and outgoing calls may be recorded for training and quality purposes.

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