

Integrated Palliative Care Clinic Information for patients and carers



Integrated Palliative Care Clinic

Many people with a life-limiting illness welcome a gentle and natural approach that can complement and work alongside their current treatment, offering the best possible quality of life.

Based in St Margaret's Hospice Care, Taunton, this outpatient clinic offers a holistic, integrated medical approach to controlling symptoms and living well with life-limiting illnesses.

The clinic will focus on each person's needs and this can be through help and advice on:

- Current medication and other ongoing treatments
- Acupuncture
- Natural medicines
- Activity and lifestyle advice
- Other complementary approaches to symptom control and living well.

The clinic is run by an Integrated Medicine Specialist Doctor and can offer patients and carers known to St Margaret's Hospice Care help with:

- Living well with illness
- Tackling 'difficult to manage' symptoms
- Achieving the best possible pain control
- Reducing troublesome drug side effects
- Supporting patients and carers wishes to live and be cared for at home
- Co-ordinating care with GPs

Referral to the Integrated Palliative Care Clinic can be made by talking to your St Margaret's Hospice Care Nurse Specialist or the medical team at St Margaret's. Enquiries can also be made by calling our 24-hour adviceline on **01823 333822** or **01935 709480**.

Feedback - we welcome your compliments and complaints

We are keen to develop and improve our services and welcome positive and negative feedback, including any concerns you may have. You can:

- Speak to any member of the team either in person or over the phone by calling our 24-hour adviceline on 01823 333822 or 01935 709480
- Email us at feedback@st-margarets-hospice.org.uk or through our website
- Formal complaints should be addressed to the Chief Executive



St Margaret's Hospice Care Taunton Hospice, Heron Drive, Bishops Hull, Taunton, TA1 5HA

01823 333822

St Margaret's Hospice Care Yeovil Hospice, Little Tarrat Lane, Yeovil, BA20 2HU

01935 709480

CRC@st-margarets-hospice.org.uk

St Margaret's Hospice Care is committed to taking your privacy seriously and protecting your personal information. If you want to know more about how we use your data go on the 'privacy statement' on our website or ask for a copy of this information via info@st-margarets-hospice.org.uk

Please note all incoming and outgoing calls may be recorded for training and quality purposes.

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